



# News Release

**For Immediate Release**

## **FSSA OFFERS HELP TO FLOOD VICTIMS**

INDIANAPOLIS (June 11, 2008) - Today, the Indiana Family and Social Services Administration (FSSA) announced several ways flood victims may receive assistance from their agency. Welfare and Medicaid assistance, crisis counseling and aging services are all available to clients across the state.

"By utilizing our emergency action plan our team of employees are deployed on an as needed basis," said FSSA Secretary Mitch Roob. "We realize the effect this disaster has had on Hoosiers and know that our services are an integral part of helping them move forward."

FSSA is offering assistance in multiple ways. These include:

### **Replacement Food Stamps**

If a client's Food Stamps were lost in the disaster, they may go to any local Division of Family Resources office and staff will sign an affidavit to replace their Food Stamps. [Click here <www.in.gov/fssa/dfr/3674>](http://www.in.gov/fssa/dfr/3674) to find your nearest local county office.

### **New applicants who are in need of Food Stamps**

Governor Daniels has submitted for a Presidential declaration. Once a Presidential Declaration is approved for individual assistance, FSSA will be able to apply for a Food Stamp Disaster Program and new clients may be covered. Once this information is released, FSSA will follow up with more information on how to obtain this form of assistance.

### **Crisis Counseling**

The Division of Mental Health and Addiction has established a crisis counseling hotline with trained crisis counselors on staff. Clients in need of this service can call 1-866-679-4631.

### **Aging & Disabled Services**

The Division of Aging is coordinating with the Local Area Agencies on Aging (AAA) to support aged and disabled clients during this time of disaster. If you or a loved one are in need of Aging services, please contact your local AAA. To find the location nearest you, call toll free 1-800-986-3505.

### **Medicaid**

If Medicaid clients are in need of replacement durable medical equipment and/or medications they may call their durable medical supplier or pharmacy and staff will take the appropriate steps to get these replaced. If you do not know this number, please call EDS member services at 1-800-457-4584.

### **Child Care**

If a client's child care provider has been affected by the disaster, parents may call 1-800-299-1627 to receive help locating a new or temporary provider.

For more information on FSSA, go to: [www.in.gov/fssa](http://www.in.gov/fssa).

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